



Department of Utilities & Engineering

1136 Washington St. | Columbia, SC 29201 | (803) 545-3300
www.ColumbiaSC.Net/Utilities-Engineering

Flood Recovery and City Wastewater: What You Should Know

Homes Affected by Sewage Back-up

If you have property damage potentially caused by a sewer back-up, please call **Companion Property & Casualty 1-800-827-5794** 24/7. An adjustor will take your information.

Companion Third Party Administrators, LLC

Sanitary Sewage/ Septage Haulers

The City is currently unable to accept any hauled sewage. We are working with the City of Cayce to allow anyone hauling sewage from City limits to use their facilities.

City of Cayce Wastewater Septage Facility

Location: Behind the new City of Cayce Regional Wastewater Treatment Plant
539 Old State Road, Cayce, SC 29033.

Hours: Monday - Friday, 7:30 am – 3:45 pm (extended to 5 pm until further notice)

To Register, Contact: Primary - Neal Klimek at (803) 521-6913
Secondary - David Harness at (803) 429-6766
In-person registration recommended

Reporting Manhole and System Problems

City crews are working hard to identify and respond to any sanitary sewer overflows (SSOs) they can find. When they do find an SSO, they will attempt to stop it and treat the area with lime to disinfect the area.



See or smell a
sewer spill?



Call it in!

But we can always use your help! If you see or smell any of the following, **call 545-3300** to report it.

- Overflowing manholes
- Missing manhole covers
- Cracked or leaking sewer pipes
- Anything else that smells or looks like a sewer leak