

RESOLUTION NO.: R-2010-012

*Authorizing execution of a First Renewal of the Companion Third Party Administrators, LLC  
Service Agreement for Administration of a Self-Insured Workers' Compensation Program  
with Companion Third Party Administrators, LLC*

ORIGINAL  
STAMPED IN RED

WHEREAS, by Resolution R-2008-030, approved June 4, 2008, the City entered into a Service Agreement for Third Party Administration of the City of Columbia's Workers' Compensation Self-Insurance Program with Companion Third Party Administrative Services, LLC for a period of two years terminating on June 30, 2010, that provided for an option to negotiate renewal of the agreement for an additional two years; and,

WHEREAS, the City and Companion have agreed to renew the agreement through June 30, 2012; NOW, THEREFORE,

BE IT RESOLVED by the Mayor and City Council this 17th day of February, 2010, that the City Manager is authorized to execute the attached First Renewal of the Service Agreement for Third Party Administration for the City of Columbia's Workers' Compensation Self-Insurance Program to run through June 30, 2012.

Requested by:

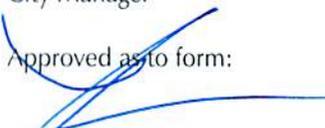
Companion Third Party Administrators, LLC

  
\_\_\_\_\_  
Mayor

Approved by:

  
\_\_\_\_\_  
City Manager

Approved as to form:

  
\_\_\_\_\_  
City Attorney

ATTEST:

  
\_\_\_\_\_  
City Clerk

Introduced: 2/17/2010  
Final Reading: 2/17/2010

**First Renewal of the Companion Third Party Administrators, LLC  
Service Agreement for Administration of a Self-Insured Workers' Compensation Program**

**Article I: Parties to the Agreement:**

This First Renewal of the initial Service Agreement ("Agreement") dated June 2, 2008, and effective July 1, 2008, is made effective this \_\_\_\_ day of \_\_\_\_\_, 2010, between Companion Third Party Administrators, LLC (hereinafter referred to as "COMPANION") and City of Columbia (South Carolina) (hereinafter referred to as the "SELF-INSURED").

**Article II: Recitals:**

Whereas the SELF-INSURED self-insures its own exposure under its self-funded Workers' Compensation Program and desires to have COMPANION continue to provide third party claims management services in connection with this self-insured program.

Whereas the SELF-INSURED warrants it is a self-funded entity under the South Carolina Worker's Compensation Act. Companion will, during the term of this contract, ensure that the City's workers' compensation program fully complies with the South Carolina Workers' Compensation Act and all rules, regulations and policies of the South Carolina Workers' Compensation Commission.

Whereas COMPANION will continue to provide such services on the terms and conditions as stated in the initial Service Agreement and does hereby warrant that it can continue to provide all the services set out in the initial Service Agreement dated June 2, 2008, and effective July 1, 2008.

Whereas COMPANION is duly authorized by all applicable state and federal regulatory authority, or will contract with appropriately licensed representatives in those states where COMPANION is not licensed or approved to provide such services as stated in the June 2, 2008, Service Agreement.

**Article III: Terms of Agreement:**

Term of First Renewal of Service Agreement: The initial term of this Service Agreement was for two (2) years terminating on June 30, 2010, and this renewal term shall commence on July 1, 2010 at 12:00 AM Eastern Standard Time and terminate on June 30, 2012 at 11:59 PM Eastern Standard Time, unless this Agreement is extended or renewed before June 30, 2012 by written consent of both parties.

All other provisions of the initial Service Agreement dated June 2, 2008, and effective July 1, 2008, except as modified hereby, shall be incorporated by reference as if fully recited herein.

**Article IV: Signatures**

IN WITNESS WHEREOF the parties hereto have caused this First Renewal of the Service Agreement to be executed on the day and date first above written.

CITY OF COLUMBIA (S.C.)

By:   
Steven A. Gantt

Title: City Manager

Date: 02/24, 2010

COMPANION THIRD PARTY  
ADMINISTRATORS, LLC

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_, 2010

ORIGINAL  
STAMPED IN RED

RESOLUTION NO.: R-2008-030

*Authorizing execution of a Contract for Third Party Administration  
and Adjustment Services to the City's Self-Insured Workers' Compensation Program  
with Companion Third Party Administrators, LLC*

BE IT RESOLVED by the Mayor and City Manager this 4th day of June, 2008, that the City Manager is authorized to execute the attached contract with Companion Third Party Administrators, LLC (Companion) for third party administration and adjustment services of the City's self-insured workers' compensation program for a two (2) year term with an option to renew for an additional two (2) year period for an annual fee of Sixty Thousand and No/100 (\$60,000.00) Dollars for up to 300 medical only and 80 lost time claims, with a per claim fee of One Hundred Twenty-five and No/100 (\$125.00) Dollars for each medical only and Eight Hundred and No/10 (\$800.00) Dollars for each lost time exceeding the caps.

Requested by:

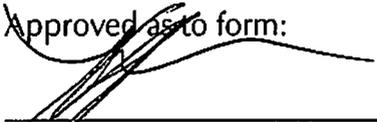
\_\_\_\_\_

  
\_\_\_\_\_  
Mayor

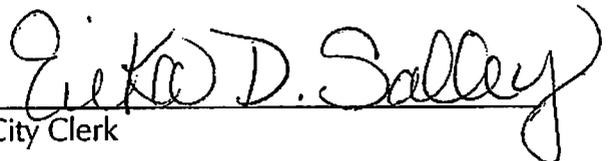
Approved by:

  
\_\_\_\_\_  
City Manager

Approved as to form:

  
\_\_\_\_\_  
City Attorney

ATTEST:

  
\_\_\_\_\_  
City Clerk

Introduced: 6/4/2008  
Final Reading: 6/4/2008

STATE OF SOUTH CAROLINA )  
 )  
COUNTY OF RICHLAND )

CONTRACT  
(July 1, 2008 - June 30, 2010)

This contract made this 2<sup>ND</sup> day of JUNE, 2008 and between the City of Columbia, hereinafter City, and Companion Third Party Administrators, LLC, hereinafter Companion.

For and in consideration of the mutual promises and undertakings hereinafter described, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

**A. PERFORMANCE STANDARDS**

Companion will, during the term of this contract, professionally administer and adjust claims arising under the City's self-insured workers' compensation program by qualified administrators and adjusters.

Companion will, during the term of this contract, ensure that the City's workers' compensation program fully complies with the South Carolina Workers' Compensation Act and all rules, regulations and policies of the South Carolina Workers' Compensation Commission.

**B. SCOPE OF SERVICES FOR THIRD PARTY ADMINISTRATION OF WORKERS' COMPENSATION**

Companion will provide the following services, which include, but are not limited to the following:

1. Act as an advisor and representative of the City in all matters pertaining to any and all obligations required at the City by the South Carolina Workers' Compensation Act and Regulations;
2. Compile and file notices, reports and any forms required of the City by the South Carolina Workers' Compensation Act and Regulations;
3. Make investigations to determine the validity and compensability of any accidents or injuries claimed by City employees to be a workers' compensation claim and to accept or deny such claims on behalf of the City;
4. Determine all benefits due to City employees on all compensable cases and to make payment of all benefits due through use of City funds in such a manner to be directed by the City;
5. Unless otherwise directed by the City, to direct choice of medical care for

all City employees entitled to receive medical care under the South Carolina Workers' Compensation Act and Regulations and to make payment therefor using fee schedules as established by the South Carolina Workers' Compensation Commission if possible or necessary, through use of City funds in such a manner to be directed by the City;

6. Utilize external bill review services for the review of charges for medical services, if deemed prudent;
7. Maintain any records necessary for the City to fulfill its obligations under the South Carolina Workers' Compensation Act and Regulations;
8. Negotiate and/or compromise workers' compensation claims submitted or filed by City employees, including attending informal conferences;
9. Furnish and provide the City with monthly reports of all claims detailing the following:
  - a. Claims received;
  - b. Claims pending;
  - c. All payments made on behalf of the City;
  - d. Estimates for all reserves for actual, anticipated or potential benefits or expenses; and,
  - e. All other pertinent data regarding claims and claim payments.
10. Assist in the completion of the self-insurance tax return and Second Injury Fund assessment form and assist in the compilation of all information necessary to calculate premiums for excess insurance coverage. Obtain quotes for excess insurance coverage. The City has the responsibility for payment of self-insurance taxes, Second Injury Fund assessment and excess insurance premiums and for filing of all forms.
11. Provide toll-free telephone access for City employees to report claims or otherwise contact Companion's personnel;
12. Assign a primary adjuster with a minimum of five years workers' compensation experience to oversee the City's claims and provide a direct contact for the City's Management and Legal Department by establishing a dedicated telephone line to the primary adjuster;
13. Protect and/or pursue the City's rights to subrogation in third party and Second Injury Fund reimbursements. Companion acknowledges and agrees that current contracts with Reimbursement Consultants, Inc. (RCI) will remain in place and Companion will not be entitled to collect any incentives on any RCI contract.
14. Comply with the City's Workers' Compensation Claims Guidelines.

**C. COMMENCEMENT OF SERVICES**

Companion shall commence providing the services on July 1, 2008, which shall be inclusive of all of the City's workers' compensation claims in progress.

**D. TERM OF CONTRACT**

The initial term of this Agreement will be for two (2) years and this Agreement shall commence on July 1, 2008 at 12:00 AM Eastern Standard Time and terminate on June 30, 2010 at 11:59 PM Eastern Standard Time, unless this Agreement is extended or renewed before June 30, 2010 by written consent of both parties. The City shall, in its sole discretion, have the option to negotiate a renewal of this contract for an additional two-year term.

**E. CONTRACT AMOUNT AND TERMS OF PAYMENT**

Companion shall be paid the following amounts for providing the requested services:

July 1, 2008 - June 30, 2009	\$ 60,000.00*
July 1, 2009 - June 30, 2010	\$ 60,000.00*

Companion will be paid on a quarterly basis and at the beginning of each quarter as follows:

July 1, 2008	-	September 30, 2008	-	\$15,000.000
October 1, 2008	-	December 31, 2008	-	\$15,000.000
January 1, 2009	-	March 31, 2009	-	\$15,000.000
April 1, 2009	-	June 30, 2009	-	\$15,000.000
July 1, 2009	-	September 30, 2009	-	\$15,000.000
October 1, 2009	-	December 31, 2009	-	\$15,000.000
January 1, 2010	-	March 31, 2010	-	\$15,000.000
April 1, 2010	-	June 30, 2010	-	\$15,000.000

Companion will provide the City with an invoice for each payment due. Companion will provide the City with any documents as the City may request in order to submit the invoice for any payment or for any other reason.

\* \$60,000.00 is based on 300 medical only and 80 lost time claims per contract year. If the City's claims exceed the caps, Companion will be paid \$125.00 for each medical only claim exceeding 300 during the contract year and \$800.00 for each lost time claim exceeding 80 during the contract year.

The City also agrees:

To deposit such funds in a bank account or accounts established by Companion. The City shall arrange for Companion to write checks on the account or accounts for use in the payment of the City's qualified claims, losses and allocated loss adjustment expenses (ALAE). Such funds shall be provided at the inception of this Agreement in the amount of Fifty Thousand and 00/100 (\$50,000.00) Dollars and replenished promptly from time to time thereafter as needed upon notice by Companion to City.

## F. INCENTIVES

The City also agrees to the following Incentive Fee Schedule:

1. **Medical Savings:** The City agrees to pay Companion an access fee of twenty (20%) percent of all medical cost savings for each claim processed under this Agreement through any and all of Companion's Preferred Provider Organization (PPO) networks using the PPO price.

For purposes of determining the access fee to be charged, the medical cost savings are calculated by subtracting the PPO price from the billed charge and multiplying by the stated access fee percentage.

The City understands that the PPO hospital reimbursement schedules are established using some prospective negotiated arrangements that include, but are not limited to, per diem, Diagnosis Related Group (DRG) or a discount of medical charges, and professional reimbursement is based on fee schedule.

2. **SC Second Injury Fund Recoveries:** The City agrees to pay Companion ten (10%) percent of all recoveries from the South Carolina Second Injury Fund by Companion.
3. **Subrogation Recoveries:** The City agrees to pay Companion ten (10%) percent of all recoveries made through subrogation to third parties by Companion.
4. **Payment of Incentive Fees:** Payment of the above savings or recoveries will be made by the City on a monthly basis based on an invoice provided by Companion, and supported by appropriate detail.
5. **Costs of Recoveries:** Companion shall be responsible for all costs of South Carolina Second Injury Fund or subrogation recovery, including but not limited to, filing fees, attorney's fees, expert witness fees, deposition costs, which are listed by way of illustration and not limitation. These costs shall be paid by Companion from its ten (10%) percent incentive. Companion shall not be entitled to payment of the incentive on subrogation recoveries obtained by the employee's counsel.

**G. NO FEE FOR EXISTING CLAIMS**

Companion shall receive no additional fees for handling the existing claims.

**H. PERSONNEL**

Companion will provide a sufficient number of qualified personnel who meet relevant State of South Carolina requirements and certifications regarding administration/adjustment of a self-insured workers' compensation program and/or loss control program. Companion shall have an office with local service representatives located within 20 miles of the corporate limits of the City of Columbia. The local representatives will be employed by Companion on a full time basis and not as subcontractors.

**I. NON-DISCRIMINATION**

To the extent legally feasible, Companion will take affirmative action in complying with all Federal, State and local requirements concerning fair employment and employment of the handicapped, and concerning the treatment of all employees, without regard or discrimination by reason of race, color, religion, sex, national origin or physical handicap.

**J. REPORTS**

Companion shall provide the City with reports regarding the administration/adjustment of its self-insured workers' compensation program or loss control as specified in the scope of services at no additional cost.

**K. RESERVATION OF RIGHT TO PROVIDE LEGAL SERVICES**

The City will provide in-house legal services for the litigation of workers' compensation claims to include, but not be limited to, denied or contested employee workers' compensation claims with the exception of third party subrogation and Second Injury Fund recoveries. For these recoveries, Companion shall provide legal counsel with the City's approval. Companion shall provide the City prompt and timely notice of matters that are to be litigated by City legal staff. The City will also prepare clincher agreements for all clinchered workers' compensation cases. Companion's personnel shall fully cooperate with the City's legal counsel with regard to any litigated matters.

**L. LICENSES, PERMITS, AND TAXES**

All costs for required permits, licenses and taxes shall be borne by Companion. Companion will procure a City of Columbia business license. City shall be responsible for payment of self-insurance taxes, Second Injury Fund assessments and premiums for excess insurance coverage.

**M. DUTY OF CONFIDENTIALITY**

Companion and Companion's employees, shall keep all information received and utilized by it in the performance of the required services confidential. Such information may be released only upon written approval by the City.

**N. CONTRACTOR SOLELY RESPONSIBLE FOR PERFORMANCE**

Companion shall be responsible for performance of the services required by the contract. Companion is an independent contractor and does not act as the City's agent or employee.

**O. ASSIGNMENT AND SUBLETTING**

Companion will not assign or sublet its obligations to perform the requested services without written consent of the City. This provision does not apply to the use by Companion of approved experts in the course of adjusting workers' compensation claims or seeking subrogation or Second Injury Fund reimbursement, except as required under paragraph B.11. of this contract. Companion's authority to engage such experts will be determined by procedural agreement.

**P. OWNERSHIP OF DATA**

All data or other information generated by or used by Companion, in any form whatsoever, is the property of the City and shall not be used by Companion for any purpose whatsoever except to perform the requested services.

**Q. DUTIES UPON TERMINATION**

Third Party Administration and claims adjusting services will end at the termination of the contract term, except Companion will provide services to ensure an effective transition to its successor who shall be responsible for the conclusion of any and all workers' compensation claims in progress. At termination, Companion shall immediately provide the City, or its designee, with all records and data in any format Companion is capable of producing and at no cost to the City, which were generated, created or received by Companion in performance of the contract by Companion or as the City may deem necessary to perform the requested services by the City or Companion's successor. All records shall be free from licenses or any proprietary claims or interest.

Companion agrees to fully cooperate with the City and any successor in order to continuously provide the requested services.

**R. TERMINATION**

This contract may be terminated by the City at any time upon any of the following grounds:

1. Failure by the City of Columbia to appropriate funds for the administration of the City's self-insured workers' compensation program;
2. Companion fails to perform any of the services required in the contract and does not correct such deficiency within 15 days after having been notified by the City of such deficiency;
3. Upon 30 days written notice by the City of its intent to no longer be self-insured under the workers' compensation law. If after providing such 30 day notice, additional time is required to facilitate the transition away from a self-insured program, the City will pay Companion for such additional days on a per diem basis, based on the contract fee;
4. Force majeure;
5. Upon expiration of the initial two-year term of the contract with no renewal option exercised; and,
6. By mutual agreement.

**S. WHOLE AGREEMENT**

This Contract contains the entire agreement between the City and Companion. In order to be binding, any modification hereof shall be in writing and signed by the City and Companion.

**T. CONTRACT INTERPRETATION**

In the event that there are any disagreements between the City and Companion with regard to any of the requirements, specifications or interpretations of this contract, Companion agrees to defer to the reasonable interpretations of the City as, from time to time may be made by the City. Ambiguities in the terms of the contract, if any, shall not be construed against the City.

**U. STATE LAW APPLICABLE**

The contract shall be construed in accordance with the laws of the State of South Carolina. Companion agrees to subject itself to the jurisdiction and venue of the Circuit Courts of Richland County, State of South Carolina as to all matters and disputes arising or to arise under the contract and the performance thereof. The City may seek attorney's fees and Companion agrees to pay such fees as awarded by the Court or other body. No attorney's fees may be sought by, nor will be paid to, Companion.

V. NOTICE

Written notice to the City shall be made by placing such notice in the United States Mail, certified, postage prepaid and addressed to: City Manager, Post Office Box 147, Columbia, South Carolina 29217. A copy of any written notice shall also be mailed to City Attorney, Post Office Box 667, Columbia, South Carolina 29202.

Written notice to Companion shall be made by placing such notice in the United States Mail, certified, postage prepaid and addressed to Companion Third Party Administrators, LLC, Attn: Charles Potok, President, Post Office Box 100165, Columbia, South Carolina 29202-3165.

W. BREACH/WAIVER

The failure of either Companion or the City to insist upon the strict performance of any provision of this contract shall not be deemed to be a waiver of the right to insist upon strict performance of such provision or of any other provision of this contract at any time. Waiver of any breach of the contract by Companion or City shall not constitute waiver of a subsequent breach.

X. SEVERABILITY

In the event any provision of this contract is determined to be void or unenforceable, all other provisions shall remain in full force and effect.

Y. SUCCESSORSHIP

The contract is binding upon Companion, its successors and assigns. This contract is binding upon the City in accordance with its terms and conditions.

IN WITNESS HEREOF, the parties hereto have executed this contract the day and year first above written.

CITY OF COLUMBIA-  
Valerie R. Smith

Eric D. Salley

Charles P. Austin, Sr.  
By: Charles P. Austin, Sr.  
Its: City Manager

COMPANION THIRD PARTY ADMINISTRATORS, LLC

K. M. Eh

John G. Z

Curtis C. Stewart  
By: Curtis C. Stewart  
Its: Vice President & Chief Financial Officer